**Resources:**

**Read the following CBC article and watch the videos:**

* [**https://www.cbc.ca/news/canada/toronto/hsbc-introduces-pepper-the-robot-promising-fun-efficiency-and-job-growth-1.5261812**](https://www.cbc.ca/news/canada/toronto/hsbc-introduces-pepper-the-robot-promising-fun-efficiency-and-job-growth-1.5261812)
* [**https://www.bnnbloomberg.ca/technology/video/hsbc-branch-in-toronto-debuts-pepper-the-robot~1766043**](https://www.bnnbloomberg.ca/technology/video/hsbc-branch-in-toronto-debuts-pepper-the-robot~1766043)
* [**https://www.bttoronto.ca/videos/hsbcs-new-banking-robot/**](https://www.bttoronto.ca/videos/hsbcs-new-banking-robot/)

**Questions:**

**Answer the following questions using the resources listed above. Submit your answers to GitHub.**

1. **Who is Pepper?**
   1. **Who does Pepper work for?**
      * **HSBC**
   2. **What can Pepper do?**
      * Pepper books appointments, offers information and dances
2. **How is Pepper expected to help HSBC?**
   1. **List some general expectations.** 
      * The bank expects Pepper to revolutionize the efficiency of customer satisfactory, job growth, and efficiently
   2. **Provide a specific example.**
      * Book appointments, dance
3. **How is Pepper and example of Artificial Intelligence? (Google Artificial Intelligence for a   
   definition of AI.)**
   * + AI is defined as the simulation of human emotions and actions. This shows that Pepper is an AI as he too simulates human activities and feelings.
4. **Why are some people concerned that AIs like Pepper will take away jobs from humans?**
   1. **List some general concerns.**
      * 50% of the current work will be taken over by AIs
   2. **Provide a specific example of a human job at HSBC that could be replaced by Pepper.**
      * A banker, a receptionist
5. **Why do some people say that AIs like Pepper will create better jobs for humans?**
   1. **Provide an example where Pepper may actually create more human jobs at HSBC.**
      * This may create more human jobs as it will need someone to look after and clean the robot. Also, if the robot breaks down, they will need a technician to fix Pepper. Moreover, people will need humans to build the robots.
   2. **Provide an example where Pepper may make jobs at HSBC more rewarding for humans.**
      * less people working at a bank, the few humans working there will be paid more money since there are less people to pay.
6. **Who do you believe, the people who say AIs will take away jobs or the people that say AIs will create better jobs? Justify your answer with specific examples.**
   * + I believe that Als will take away jobs because it would be cheaper to “hire” a robot than actually pay a person.